



# 10



Sheffcare is a leading charity in Sheffield, we provide social care across **ten** Residential Care Homes and **five** day care centres

# 99%

of surveyed relatives

# WOULD

recommend  
Sheffcare to  
a friend or  
family  
member.



# 100%

of our residents  
say, 'staff treat  
me with  
kindness,  
dignity  
and  
respect.'



Our staff retention  
levels are

# SIGNIFICANTLY HIGHER

than the national  
average.

The Care Quality  
Commission  
rate all of our  
services as

# GOOD IN CARE

# A Warm Welcome to Sheffcare's Annual Review

It gives me great pleasure to welcome you to Sheffcare's annual review. We have, once again, enjoyed a fruitful, challenging but successful year. We have, as always, been challenged in a number of areas but again our staff have responded to our challenges magnificently.

We have looked at our strategy during the year and considered what we believe to be our key strengths. We are proud of the care that we offer to vulnerable older people. Above all else we should always strive to provide the very best, life enriching care to the people that live in our Homes. This message is embedded in our culture and all team members from care workers, to trustees, to administrators, to finance teams, to managers and to volunteers must hold this above all other values. We are pleased and proud that this has been recognised externally.

We have also looked at who we attract into our Homes. We have strengthened our work in relation to caring for people who may have Dementia. We have invested in training and in equipment. We have used capital spending to repurpose some of our buildings, as examples we have extended Midhurst Road so that we can accommodate people that live with Dementia at this Home and we have repurposed Burnt Tree Croft again, with the intention that people living with Dementia can stay here.

We are piloting an electronic record keeping system in one of our homes. This approach allows easy recording of daily living episodes on devices

that are like smartphones. The huge benefit that we have found in the short time the pilot has been running is that the ease of use of the device gives staff more time to care by saving time writing records. As the pilot progresses and where appropriate, we hope that family members will be able to keep up to date with the daily lives of their relatives through their own smartphone. Although a significant financial investment, the amount of extra time that care workers spend with our residents is greatly valued.

We continue to operate in challenging times for Care Home Providers, the (very) long awaited green paper on the health and social care sector is still not in sight and funding uncertainties continue to cast dark clouds over this sector nationally. As an organisation we continue to perform well financially. We also continue to be prudent and invest in areas that we believe strengthens our ability to provide high quality care.

To conclude, this year has been a good year for Sheffcare. We have, as always, faced many challenges, but with dedicated and committed people at all levels in our organisation we have overcome many obstacles and delivered excellent care to our residents.



Dr David Johnson  
Chair

18th October 2019

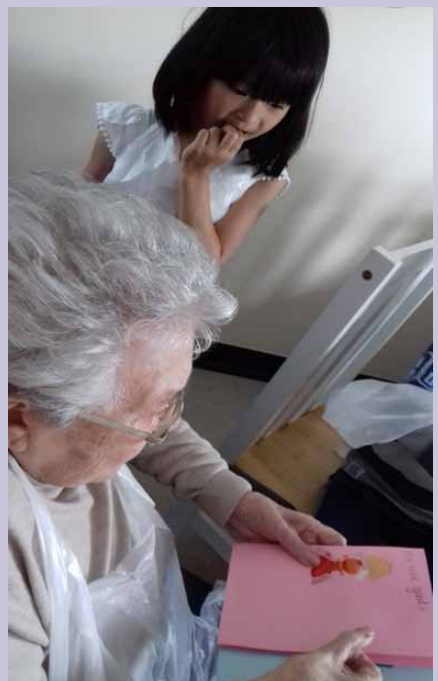


# Intergenerational Projects across our Care Homes

Over the past year, we have introduced a number of intergenerational projects across the Sheffcare homes to great success.

From pre-school dance classes to creating poetry, we are working alongside some fantastic schemes as well as local Universities which are ensuring that our residents lives are enhanced and fulfilled.

We have seen the positive effects that these projects have not only had on





our residents, but on our staff and visitors. All ten of the Sheffcare Care Homes now have Family and Friends Engagement boxes, filled with fun and exciting things for visiting children to explore. This also helps promote a more natural, relaxed engagement between our residents and their loved ones.

The passion and enthusiasm for the projects have helped to promote a more positive sense of community for our residents and we're so proud that these wonderful intergenerational activities have seamlessly become part of the Sheffcare culture through our Homes and our Volunteering schemes.



What our  
residents say



“ I must say,  
feeling safe  
here is really  
important to me. I  
feel safer than  
when I was in my  
own home.



“ It is so  
important  
that I set  
my own goals  
and outcomes  
with the staff.  
It is my aim to  
make the most  
of living here.



“ The staff do all  
they can to  
help you keep  
safe. I just feel safe  
and secure here.







What our  
relatives say





“ The care and concern staff gave [relative] in her last few days was exemplary. She was always clean and fresh, her room was a stream of staff popping in so she wasn't on her own, with her favourite music playing on a CD player.

“ I'm extremely happy with the care here, we looked around at a few homes but as soon as we walked in here we knew it was the one. It feels like home.



“ My [relative] has gone from strength to strength since they came to live here. I am certainly coming to live here if I ever need to.



What our staff say



“ The managers and senior staff are all on our side. They share our values and want what's best for the people that live here and the staff.



“ I am really happy with the changes and improvements that take place. Sheffcare never stand still. They are always developing the way we are supported.



“ The management support here is second to none. They go the extra mile when it comes to supporting staff and their families.





# How we spend each £10



**£0.79** Premises - Building and maintenance costs



**£0.48** Managing the business - Office costs



**£8.66** Care and comfort



**£0.07** Interest



# Income and expenditure 2018/19

	Unrestricted funds 2019 £	Restricted funds 2019 £	Total funds 2019 £	Total funds 2018 £
<b>Income from:</b>				
Donations and legacies	-	16,558	16,558	25,872
Charitable activities	11,373,007	-	11,373,007	10,475,927
Investments	-	-	-	1,364
<b>Total income</b>	<b>11,373,007</b>	<b>16,558</b>	<b>11,389,565</b>	<b>10,503,163</b>
<b>Expenditure on:</b>				
Raising funds	20,708		20,708	15,615
Charitable activities	11,090,725	64,144	11,154,869	10,012,207
<b>Total expenditure</b>	<b>11,111,433</b>	<b>64,144</b>	<b>11,175,577</b>	<b>10,027,822</b>
<b>Net income before other recognised gains and losses</b>	<b>261,574</b>	<b>(47,586)</b>	<b>213,988</b>	<b>475,341</b>
Actuarial (losses)/gains on defined benefit pension schemes	(566,000)	-	(566,000)	1,379,000
<b>Net movement in funds</b>	<b>(304,426)</b>	<b>(47,586)</b>	<b>(352,012)</b>	<b>1,854,341</b>
<b>Reconciliation of funds:</b>				
Total funds brought forward	2,401,922	138,330	2,540,252	1,449,579
Prior Year Adjustment	-	-	-	(763,668)
<b>Total funds carried forward</b>	<b>2,097,496</b>	<b>90,744</b>	<b>2,188,240</b>	<b>2,540,252</b>

# Our Residential Home and Day Care Centres

1 Burnt Tree Croft  
190 St Philips Rd  
S3 7JY  
0114 275 7873

2 Castelayn  
2 Leighton Drive  
S14 1ST  
0114 239 8429

3 Cotleigh  
31 Four Wells Drive  
S12 4JB  
0114 263 3800

4 Deerlands  
48 Margetson Road  
S5 9LS  
0114 221 3258

5 Grange Crescent  
47 Grange Crescent  
S11 8AY  
0114 255 5539

6 Housteads  
1 Richmond Park Grove  
S13 8HX  
0114 269 2469

7 Knowle Hill  
High Street  
S20 1HE  
0114 221 3249

8 Midhurst Road  
21 Midhurst Road  
S6 1EY  
0114 285 5345





-  Residential Home
-  Residential Home and Day Care Provider
-  Dementia Care



 **9 Paddock Hill**  
625 Gleadless Road  
S2 2BT  
0114 239 1449

 **10 Springwood**  
611 Herries Road  
S5 8TN  
0114 232 5472

# Sheffcare values

Care will be delivered with compassion, dignity and respect, putting the person at the very heart of care delivery.

We ensure our care is safe, effective, individualised and is continually monitored and improved to meet new standards.

We actively value the contribution of all our staff and volunteers through recognition, training and development.

Tel: 0114 280 88888  
[www.sheffcare.co.uk](http://www.sheffcare.co.uk)

Springwood House, 192 Penrith Road, Sheffield, S5 8UG

 Sheffcare Ltd  @sheffcare

Sheffcare Ltd is a registered Charity No. 1054227 Company No. 02538734



**Sheffcare**  
enriching lives  
A leading Sheffield Based Charity

